

KINGS CORNER SURGERY
Patients' Participation Group
Minutes of the meeting Thursday 5th May 2016
at Kings Corner Surgery

Present: Sally Hanson (Chair), Morag Langhorne (Secretary), Mary Morris (Minutes), Lauren Deane, Jan Olejniczak, and Diane Horner (Observer).

1, Apologies for absence: Clare McAteer, Practice Manager and Sonia Lippold,

2. Practice update:

Dr Paul Whitfield mentioned that the problem of parking space may come up again because the Borough Council is proposing to increase the length of yellow lines outside the surgery. Other possible parking areas were discussed, including the side road that extends across the railway, whose ownership is unknown.

The number of patients registered with the practice has recently increased by about 250, making the total c7,600.

3. Newsletter: Mary distributed a few copies of the new Newsletter that she has laid out (with one in colour) so that those present could see what it looks like before it is circulated. Everyone seemed happy with it and Sally thanked those who wrote the various articles. Mary was asked to send the final version to Morag for circulation to PPG members and, rather than put it on Facebook (as had been suggested) Clare will then circulate it to patients, Healthwatch, BCCG, Magnolia House, David Fowler (temporary chair for Green Meadows). **Action: Mary, Morag, Clare**

4. Patient Participation Awareness Week: Sally will circulate to members of the PPG a form giving times (17 slots) for which members are asked to volunteer for talking to patients in the waiting room during the week of June 6-11th. This will be accompanied by a form showing the doctors scheduled at those times and indicating when most patients are likely to be in the waiting room. This also needs to be copied to the reception staff.

Jan suggested it would be useful if this also included notes on things that members might be asked about. Morag will do the briefing and copy it to staff.

It was also suggested that the information might be put on the TV screen in the waiting room but, since that is commercial, it would almost certainly cost money for the practice.

Morag said that the volunteers will need to be provided with badges.

Action: Sally and Morag

5. A.O.B.

Patient Access Online Questionnaire: Morag reported that she had been asked by the National Association to complete a brief and simple NHS questionnaire, which she has done.

NEPTS: = Non-Emergency Patient Transport: Morag explained that this scheme started on 1 April 2016 and concerns new transport for patients to various medical

locations in Berkshire, Buckinghamshire and Oxfordshire. Morag will investigate to learn more about it and it was agreed that the information should be put into the next newsletter.

Action: Morag

Sunninghill Pharmacy: Jan explained that there is to be a reduction in financing of some pharmacies from the NHS and that they are therefore worried about their financing and services to the surgery. Mr Amlani wants to come to a PPG meeting and it was agreed that he will be invited to do so.

Action: Morag

Health Education Evening: Morag reported that she has met up with Magnolia House Surgery, has settled dates and subjects for the meeting. They will continue to meet at Sunningdale Park until the end of this year and may then move to Lynwood.

Action: Morag

6. Date(s) of next meeting(s):

13th June at Lynwood and whether it should be at 11.30 rather than 12.30 was discussed. Mary Morris will not be available for that meeting.

Provisionally the July meeting will be on **Monday 11th July** but it may be omitted.

The following one will be on **August 8th at the surgery at 6.30pm.**
