

Minutes of Kings Corner PPG Meeting

Wednesday 14th June 2017 6.30pm

At Kings Corner Surgery

1. Welcome, apologies and previous minutes

Present: Morag Langhorne (Chair), Sally Hanson, Sonya Lippold, Peter Standley, Jess Deacon and Lindy Cozens, Clare McAteer (Practice Manager) Kathy Clark - observer.

Apologies: Clair Baynton, Philip Shelley and Diana Hornett

2. The minutes of 17th May meeting were agreed. Jess noted he had not had any contact from the Comms Group. Other matters were already on the agenda.

3. Open morning (Saturday 17th June)

The Open morning (10.00 - 12.00hrs) will be supported by Clair, Morag, Jess and Peter. Di from the surgery will also be present. Morag stated that after the last one it was suggested that there is an opportunity after the short introduction for some collective discussion.

'Save the date' fliers had been given out and posters produced and distributed. Thanks to Jess and Sally for that. Patients had been contacted through the I-plato text system. Morag to bring milk and juice. Di to set up refreshments.

** At this point Kathy requested if an acknowledgement can be sent when ordering a repeat prescription (RP) or making an online appointment. It was noted that this can be complicated if a repeat prescription is for review as opposed to a straightforward repeat. Clare explained how RP are processed if a review is required and that there is not yet a system which can automatically acknowledge online requests. In some cases the label on the medication indicates a review is needed.

4. PPG Newsletter

This was distributed for comment. Pharmacy2U article was put back to a future edition as the issue is sensitive and needs more research from Peter. It appears that they are also giving health advice online. Peter is liaising with the S'hill pharmacy in comparing systems with Pharmacy2U's system. The article has also to include the process which the surgery takes for prescriptions. Some small amendments were made ready for production for Saturday and emailing for Clare to distribute to patients.

5. Lynwood Development

Some PPG members had already sent letters of support to the RBWM planning department and had received acknowledgements and replies.

Encourage others to do so as well. Next Public Meeting is on Saturday 17th June 12 - 3pm. Those attending the open morning are encouraged to go to this. The S'dale parish council meets on Tuesday 20th and members are again encouraged to attend. Dr Whitfield is due to speak at this meeting. The plans for the development are up in the surgery.

N.B. Update 15/06/17: It turns out that the parish council meeting is closed and is not an opportunity for debate. Attendance is no longer required.

6. Surgery Survey

As before, but to include questions on the Extended Hours service from Boundary House. No rush for this so will be looked at after the Lynwood decision is made.

7. AOB

Lindy asked if we are heading for combined CCG's with WAM and Slough. Yes, the CCG's are working together on some work streams in order to use economies of scale, mostly in management. The cluster CCG's are still working independently on some areas, e.g. Lynwood.

8. Date of next meetings:

Wednesday 26th July 2017. We may take a break in August depending on availability.