

Minutes of Kings Corner PPG Meeting

Wednesday 25th September 2017 6.30pm

At Kings Corner Surgery

1. Welcome, apologies and previous minutes

Present: Morag Langhorne (Chair), Clair Baynton, Sally Hanson, Philip Shelley, Sonya Lippold, Peter Standley, Jess Deacon, Lindy Cozens
Clare McAteer (Practice Manager)

Apologies: Diana Hornett

The minutes of 14th June meeting were agreed.

2. Health Information evenings

Morag reported that Lynwood had agreed to provide a venue for the meetings, free of charge for one year. The first meeting in this series will be held on Thursday 26th October at 19.30hrs and will focus on Dementia. Volunteers are needed to assist with car parking and signposting attendees to the meeting room. Morag, Sally, Lindy, Philip and Peter offered to help out on the evening. Jess agreed to distribute flyers and posters to local venues. Subsequent health information evenings will be held on 23rd November (likely topic will be bowel screening), 22nd February, 23rd March and 26th April.

Sonya agreed to attend the patient assembly meeting, which unfortunately clashes with the health information evening.

3. PPG newsletter

The next newsletter is due for publication at the end of November. We will use the October PPG meeting to agree items and authors. Suggestions at this meeting included articles on keeping well in winter, a reminder for flu vaccinations, feedback from the health information evening on dementia, patient survey, update on Lynwood and an article signposting people on when to dial 999, use 111, attending Brants Bridge or requesting appointment at the surgery.

4. Patient survey

Clare has incorporated comments from the group on the patient survey and the surgery has provided input. Clare agreed to circulate the survey to the group for a final check and will aim to distribute this on Monday 2nd October. Morag has agreed to assist with analysing the survey.

5. Practice update

Due to staff shortages the surgery has had a challenging few weeks. Locum GPs have been put in place to provide cover, and a phone triage system had been introduced resulting in fewer patients requiring an appointment with a GP.

There is no further update on establishing a GP practice at Lynwood with recent meetings being cancelled or postponed.

6. AOB

Morag reported that Self Care Week is scheduled for 13-19th November. There is no indication yet of planned activities by Bracknell Forest.

7. Date of next meeting

Wednesday 18th October