

Kings Corner Surgery

Patient Participation Group News

Winter 2013



Our newsletter aims to keep you informed, with both routine information and news items that affect the practice and the services provided - we hope you find it useful:

Message from your PPG Chairman:

As the new Chairman I would like, above all, to thank Sally Hanson for her leadership, support and energy over our first four years. We are now 'up and running' and I hope to continue her efforts in providing a focal point for matters relating to Kings Corner Surgery, its patients and staff and helping to maintain the excellence of the practice that we have here in Sunninghill.

Should you wish to join us or comment on any matter please contact me at peterbateson@aol.com

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Staff update:

Dr Norminton retired from the practice at the end of June 2012 and our new partner Dr Hamid joined in July.

Dr Choudry returned from maternity leave in December after the birth of her baby girl in June.

Nurse Ali has left the practice to join the Health Visiting team.

Nurse Christine Daw joins on 21st January and will work Monday all day and Tuesday morning.

Nurse Debbie is increasing her hours to offset any shortfall in cover

New Practice Website - Coming soon:

The surgery is currently working on a new website for the practice & hopes to launch it in early 2013. The new site will feature an online sign up for newsletters & news updates.

EMIS, the Egton Medical Information System:

The surgery has updated its computerised clinical system to the new EMIS-web version, which provides improved functionality. The transition for the surgery has proved relatively straightforward and we are told staff are now competent users, not least, as they are helping other practices, locally, who are about to move to the EMIS-web.

New functions provided by 'EMIS-web' include:

- Clearer & faster view of patient records.
- Medical records updated in real time.
- SMS Text reminders for appointments.
- SMS Text messages for test results.
- Electronic receipt of hospital letters.
- Electronic Prescription Service – linking the Surgery with local Chemists.
- Patient access to repeat prescription ordering and appointment setting and the ability to access their own medical records (registration required - see below)

To receive text reminders and messages from the surgery please make sure that they have your mobile number. You can email at kings.corner1@nhs.net, visit the surgery or update your contact details via EMIS-access, once you have registered for this service.

More information on EMIS-web is available at: www.emis-online.com/emis-web

To Register for on-line services:

To register for the on-line services you are asked, please, to visit the surgery, in person, and speak to reception.

SURGERY HOURS:

Monday to Friday:

8:00 am – 6:00 pm

EXTENDED HOURS:

Tuesday mornings:

7:00 am - 8:00 am

Thursday evenings

6:30 pm - 7:30 pm

OUT OF HOURS: (OOH)

**Monday - Friday
6:00 pm to 8:00 am**

**Weekends and Bank
Holidays
24 hours**

**Direct Line:
0118 936 5390**

OR

**The Surgery on
01344 623181**

**You will be
diverted to
Out of Hours**

Clinical Commissioning Groups set to replace Primary Care Trusts:

As part of the overall NHS changes Kings Corner Surgery is a member of the Bracknell and Ascot Clinical Commissioning Group (CCG) which has been working towards its formal authorisation in shadow form during 2012/13. By 1st April 2013, Primary Care Trusts will cease to exist and the local CCG will become the accountable organisation for the vast majority of local clinical service decisions. The Bracknell and Ascot CCG comprises 15 member practices serving the population across the Bracknell and Ascot locality. Dr Jackie McGlynn, a partner at Kings Corner Surgery, is a director on the CCG board. For additional information you may wish to access:

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_124979

Prescriptions:

Given the cost pressures faced by the NHS, as a whole, it is vital that each surgery manage its spend on prescriptions. As a result of continuous reviews in conjunction with the Pharmaceutical Advisory services our surgery is able to make the most effective use of our budget

Generic medicines are routinely used where the patent on the clinically equivalent proprietary brand has expired, as they are typically substantially less expensive - the only change you will see on a repeat is a change of supplier and hence packaging.

A further significant saving can be made, selectively, when the patent on an equivalent medicine expires and the branded version can be replaced by a clinically equivalent drug, albeit with a different name and packaging - where this change is made the surgery does seek to notify the patient in advance of their next repeat prescription.

Your PPG has sought to understand the issues here and not least has gained assurance that the medical risk is minimised.

Changes can be expected during 2013 all of which have been agreed and ratified by the Bracknell and Ascot Clinical Commissioning Group.

Money saved locally is used for patient care within our area and to date has helped the surgery to maintain its in-house counselling service which would otherwise have ceased and its involvement in 2 new NHS funded physiotherapy projects, in association with Active Solutions in Ascot.

Heatherwood Hospital:

The proposals in the Shaping the Future consultation, by NHS Berkshire, cover three areas affecting Heatherwood Hospital:

The closure of the Minor Injuries Unit and its relocation to a planned Urgent Care Centre at Brants Bridge Bracknell.

The closure of rehabilitation services at present provided in Ward 8 for medical and stroke patients.

The permanent closure of the maternity services.

The Shaping the Future consultation has responded to local pressure and is now committed to retaining Heatherwood Hospital as an elective surgical hospital with facilities for planned surgery including day cases and inpatients. There would be diagnostics facilities including MRI, CT, X-ray and ultrasound, however, the precise list of facilities that will be retained is as yet unclear.

We have written to Berkshire NHS to express our concerns particularly with respect to the rehabilitation proposal above with its potential affect on the aging population of this area as well as the need for greater clarity on which services will be retained at Heatherwood.

The Consultation reports and further information can be accessed at

www.berkshire.nhs.uk/shapingthefuture

Welcome to Dr Hamid Hamid: MBBS BSc DRCOG MRCGP:



Dr Hamid studied medicine at Kings College London and qualified in 2000. Following qualification, he went into GP training in Huntingdon, Cambridgeshire working in Obstetrics and Gynaecology, Paediatrics, Accident and Emergency, and General Medicine and at Peterborough District Hospital where he developed his interest in Diabetes.

Upon completion of his GP training, he worked for 6 years in a busy suburban practice in Slough. During this time he successfully completed the Postgraduate Certificate in Medical and Dental Education, a qualification which is essential for doctors who wish to have a training role. As a GP, he is used to dealing with the full range of medical problems presented by adults and children in day to day practice.

Dr Hamid has a particular interest in GP training and diabetes care and is an approved GP trainer.

Married with 2 children he and his family currently live in Maidenhead.

He told us that he is very grateful to all at the surgery for giving him such a warm welcome and he is settling in well.

Your PPG contacts are:

Peter Bateson, Patient Group Chairman, on peterbateson@aol.com

Christine Weightman, Patient Group Secretary on christine@weightman.me.uk

E-mail address appeal:

It would be extremely helpful to the practice if you would be prepared to register your e-mail address, not least for receipt of this newsletter, but also when the surgery or patient group need (and are required) to survey your opinions and for the occasional important practice information:

Please return this slip to the surgery or alternatively e-mail kings.corner1@nhs.net

Your Name: _____ e-mail address: _____

Please repeat e-mail address: _____

Please indicate for which uses you agree (delete as appropriate):

Newsletters:	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Patient Surveys:	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Other practice information:	<input type="checkbox"/> Yes	<input type="checkbox"/> No
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