

KINGS CORNER SURGERY PATIENTS PARTICIPATION GROUP

Minutes of the Meeting at Heronsbrook Cottage Thursday 13 December 2012

Present:

PPG: Christine Weightman (who took the Chair), Sally Hanson, Russ Howell, Spike Humphrey, Harry Ruprah, Philip Shelley, Peter Standley (Minutes) **Practice:** Dr Whitfield, Dr Hamid, Clare McAteer

1. Apologies for absence.

Peter Bateson, Laura Consoli, Daphne Luff, Pat Morris

2. Matters arising from minutes of 12th November

2.1 Newsletter.

PB to assemble. Articles to include:
EMIS system and web (Clare)
Changes to prescriptions (Peter)
Heatherwood update (Christine)
Tab re distribution of Newsletters (Peter/Clare)
Introduce Dr Hamid (Peter/Clare)
Introduce new Chairman

Discussion of content carried over to 16 Jan meeting in absence of Peter Bateson

2.2 Heatherwood Hospital

Draft letter to Waddicor and Carruthers discussed in light of 13 December meeting (see below). SH expressed concerns about wording and intent of Question 2. CW asked members to consider if this question needs to remain and if so how it should be reworded and to e-mail comments/suggested amendments to her by end of December.

2.3 Shaping the Future consultation: Ascot Meeting 13th December

CW, SH and HR had attended the meeting, which reaffirmed that hospital services would continue to be provided from Heatherwood.. Their feedback centred around the following issues:

- a. Lack of clarity about the number and nature of out-patient clinics that would remain. It was proposed that their number would be driven by the wishes of local GPs but how their views were to be accessed was not clear. Is there a role for the PPG in that process? Would/should clinics include Physio?
- b. How rehab was to be delivered in future. It had emerged at the consultation meeting that medical support would be a charge on the NHS but care support a charge on Social Services. There are still unanswered questions about how local and accessible rehabilitation services will be for elderly stroke, dementia and mental health patients.

AOB

Unreliability of the local ambulance service was discussed. Examples included waits of up to an hour in cases of medical emergency and long waits by ambulance crews on arrival at A&E. Dr PW advised that Dr McGlynn was looking into this. It was agreed to make this a future agenda item.

Sally Hanson was thanked for fulfilling her role of Chairman during the first three years so well and Peter Bateson, in absentia, was welcomed as the new Chair.

Dates of Next Meetings

16th January 2013

5th March 2013 (date tbc?)