

## **KINGS CORNER SURGERY Patients' Participation Group**

### **Minutes of the meeting Monday 28th April 2014**

Present: Christine Weightman (Chair/Secretary), Pat Morris (Minutes), Sally Hanson, Morag Langhorne, Sonia Lippold, Jac Olejniczak, Philip Shelley, Peter Standley.

Dr Whitfield was available if needed.

Apologies: Peter Bateson, Clare McAteer, Spike Humphrey, Harry Ruprah.

#### **1. Newsletter**

Peter B. had circulated a draft for comments. Please send these to him within a week if possible so that the Newsletter may be printed and circulated in the National PPG Awareness Week. A list of local medical facilities and what they provide would make a useful addition, perhaps for a later Newsletter.

**Action: All**

#### **2. New Secretary**

Morag Langhorne has volunteered to take on this role, effective from July if not sooner. The news was greeted with acclaim and thanks.

Peter B. to add this to the Newsletter.

**Action: Peter B.**

#### **3. Patient Participation Awareness Week 2-7 June**

The first page of the Newsletter ("What is the PPG") will be edited for use as a poster by Philip, text sent to Sally to organise design and printing at A3 and A4 size to be placed in the surgery.

**Action: Philip & Sally**

Poster would be sent to local Press

**Action: Sally, Christine**

Sonia would supply Contact name for 'The Villager' to Sally or Christine.

**Action: Sonia**

Sally had made additional 'Generic prescription' posters for PPG to distribute them for display locally.

Magnolia House should be kept informed of what we were doing re-Awareness Week.

**Action: Christine**

#### **4. Seven Day Opening**

Government now requires surgery provision to be available 7 days per week. Local surgeries and CCGs are discussing how to make this possible, perhaps by a rota arrangement.

The PPG noted that this development, although superficially desirable, would impact on costs and on staff workloads, already a cause for concern. It would also exacerbate the existing problem of limited availability of individual doctors during weekdays. Out of Hours service and Brants Bridge would anyway be available.

#### **5. PPG Representation at Meetings**

We are asked to send a rep to attend the CCG meetings on 15 May, 19 June, 17 July, 21 August, 18 September. (12.30 at Easthampstead Church Hall)

Sonia will attend on May 15 and June 19, with Peter S. as alternative; Philip would attend on July 17.

**Action: Sonia, Philip, Peter S.**

The former Bracknell and Ascot Patients' Forum has been re-launched as the 'B&A Patients' Assembly' and we are asked to send a rep. to the meeting on June 24. The issue was left in abeyance.

This and 'Healthwatch have overlapping roles. We patients are represented anyway on some liaison groups (e.g. by Karen Maskell). The PPG expressed concern about the proliferation of discussion forums, administration, paperwork and general dissipation of volunteer time and effort. Our focus should remain on the Surgery and its patients. Liaison bodies are only useful if they concentrate on sharing ideas and information about what is being done to benefit patients.

#### **6. AoB**

(a) Sonia asked if when telephoning for test results it is possible to ask for full details. These are available for patients who have registered for online access to their records. Christine will check with Clare.

(b) A leaflet issued by WAM explaining their relationship with other Patients' representative bodies is confusing.

Another leaflet available in the surgery advertises vaccination against shingles, but this is only available to limited age groups. The leaflet is unhelpful and confusing. Christine will investigate.

**Action: Christine**

#### **7. Next Meeting.**

Scheduled for Wednesday 21<sup>st</sup> May (at Kings Corner, 6.30pm) and Thursday 12<sup>th</sup> June (at Heronsbrook Cottage, 6.30pm)